

# March



2019

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Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1 <b>Inventory Management</b> <i>Edmonton</i>	2
3	4 <b>Building Stronger Sales Relationships</b> <i>Edmonton</i>	5 <i>Building Stronger Sales Relationships</i>	6 <i>Building Stronger Sales Relationships</i>	7 <b>Order Desk and Call Centre Training</b> <i>Edmonton</i>	8 <i>Order Desk and Call Centre Training</i>	9
10	11 <b>The Fundamentals of Customer Service</b> <i>Edmonton</i>	12 <i>The Fundamentals of Customer Service</i>	13 <b>The Professional Supervisor</b> <i>Edmonton</i>	14 <i>The Professional Supervisor</i>	15 <i>The Professional Supervisor</i>	16
17	18 <b>Anger Management</b> <i>Edmonton</i>	19 <b>Dealing with Conflict and Confrontation</b> <i>Edmonton</i>	20 <b>Leadership Essentials: Coaching, Delegating, and Motivating</b> <i>Edmonton</i>	21 <i>Leadership Essentials: Coaching, Delegating, and Motivating</i>	22 <i>Leadership Essentials: Coaching, Delegating, and Motivating</i>	23
24	25 <b>Cannabis &amp; the Workplace</b> <i>Edmonton</i>	26 <b>Working in a Multigenerational Environment</b> <i>Edmonton</i>	27 <b>Change Management</b> <i>Edmonton</i>	28 <b>The Fundamentals of Customer Service</b> <i>Calgary</i>	29 <i>The Fundamentals of Customer Service</i>	30
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