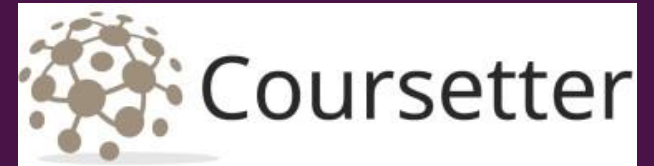


April



2019

Visit www.Coursetter.ca for more info.

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1 Skills for the Service Advisor <i>Edmonton</i>	2 <i>Skills for the Service Advisor</i>	3 Dealing with Conflict and Confrontation <i>Edmonton</i>	4 Anger Management <i>Edmonton</i>	5 Building Self-Esteem and Assertiveness Skills <i>Edmonton</i>	6
7	8 Cannabis & the Workplace <i>Edmonton</i>	9 Building Stronger Sales Relationships FULL	10 <i>Building Stronger Sales Relationships</i>	11 <i>Building Stronger Sales Relationships</i>	12 Change Management <i>Edmonton</i>	13
14	15 Inventory Management <i>Edmonton</i>	16 Leadership Essentials: Coaching, Delegating, and Motivating <i>Edmonton</i>	17 <i>Leadership Essentials: Coaching, Delegating, and Motivating</i>	18 <i>Leadership Essentials: Coaching, Delegating, and Motivating</i>	19 GOOD FRIDAY – No Classes	20
21	22 EASTER MONDAY – No classes	23 Emotional Intelligence <i>Edmonton</i>	24 Working in a Multigenerational Environment <i>Edmonton</i>	25 The Fundamentals of Customer Service <i>Edmonton</i>	26 <i>The Fundamentals of Customer Service</i>	27
28	29 Communication Strategies <i>Edmonton</i>	30 <i>Communication Strategies</i>	May 1 The Professional Supervisor <i>Edmonton</i>	May 2 <i>The Professional Supervisor</i>	May 3 <i>The Professional Supervisor</i>	