

June



Coursetter

2019

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Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
2	3 Emotional Intelligence <i>Edmonton</i>	4 Dealing with Conflict and Confrontation <i>Edmonton</i>	5 The Principles of Project Management <i>Edmonton</i>	6 <i>The Principles of Project Management</i>	7 <i>The Principles of Project Management</i>	8
9	10 Business Leadership: Become Management Material <i>Edmonton</i>	11 <i>Business Leadership: Become Management Material</i>	12 <i>Business Leadership: Become Management Material</i>	13 Leadership Essentials: Coaching, Delegating, and Motivating <i>Edmonton</i>	14 <i>Leadership Essentials: Coaching, Delegating, and Motivating</i>	15
	17 Anger Management <i>Edmonton</i>	18 Functional Business Writing Skills <i>Edmonton</i>	19 <i>Functional Business Writing Skills</i>			
16	17 <i>Leadership Essentials: Coaching, Delegating, and Motivating</i>	18 The Professional Supervisor <i>Edmonton</i>	19 <i>The Professional Supervisor</i>	20 <i>The Professional Supervisor</i>	21 Stress Management <i>Edmonton</i>	22
23	24 The Fundamentals of Customer Service <i>Edmonton</i>	25 <i>The Fundamentals of Customer Service</i>	26 Order Desk and Call Centre Training <i>Edmonton</i>	27 <i>Order Desk and Call Centre Training</i>	28 <i>Order Desk and Call Centre Training</i>	29
	24 Communication Strategies <i>Edmonton</i>	25 <i>Communication Strategies</i>	26 Fundamentals of Business Management <i>Edmonton</i>	27 <i>Fundamentals of Business Management</i>	28 <i>Fundamentals of Business Management</i>	